

Cancellations / Missed Lessons: If the teacher needs to change or cancel a lesson, that lesson will be rescheduled, credited or refunded.

If a student cancels a lesson with more than **24 hours notice**, make-up lessons will be available but are dependent on the teacher's schedule. With less than 24 hours notice, the lesson is forfeited.

Make-up lessons are limited to **two** per student, per term. When enrolling in lessons by the term you are reserving and committing to a specific lesson time each week. Likewise, I am committed to teaching you at that time. If there are frequent cancellations of lessons, I may recommend casual lessons which are organised lesson to lesson.

Missed lessons do not carry over as credits to the following term, except in exceptional circumstances at the discretion of the teacher.

Students who have planned absences will not be charged if I am notified of dates before the start of the term.

Yours in music,



Sam Colcheedas